

# Qualify for Lifeline

## A Guide for Consumers Using the National Verifier

### HOW IT WORKS

[Lifeline](#) is a federal program that lowers the monthly cost of phone and internet. Consumers now have more ways to check if they qualify for Lifeline.

In [some states](#), customers can apply for Lifeline using the National Verifier. You can apply with the National Verifier through a service provider, by mail, or online using the consumer portal at [CheckLifeline.org](#).

### HOW TO APPLY (Choose One Option):

#### Through a Lifeline Company

Visit a Lifeline phone or internet company near you.

They will ask you for information to check your eligibility.

You can find a list of service providers using the [Companies Near Me](#) tool on USAC's website. Type in your zip code to see a list of companies that offer the Lifeline benefit in your area.

#### By Mail

Mail in your finished [Lifeline Application](#), [Household Worksheet](#), and copies of your proof of eligibility to:

**Lifeline Support Center  
PO Box 7081  
London, KY 40742.**

USAC will contact you by email from [LifelineSupport@usac.org](mailto:LifelineSupport@usac.org) or mail from the Lifeline Support Center to let you know if you qualify for Lifeline.

If the National Verifier cannot check your eligibility, you will need to mail in more documents to the Lifeline Support Center.

#### Online

Visit the consumer portal, [CheckLifeline.org](#), and create an account. You can fill out a Lifeline application online.

You will find out if you are eligible for Lifeline through the consumer portal immediately after applying online.

If the National Verifier cannot prove your eligibility automatically, you will need to upload more documents to the consumer portal.

You may need a copy of a document that proves your income is at or below 135% of the federal poverty guidelines or that you participate in **one** of these programs:

- SNAP
- Medicaid
- Public Housing Assistance
- Veterans Pension and Survivors Benefit
- Supplemental Security Income (SSI)
- Bureau of Indian Affairs General Assistance
- Tribal Head Start
- Tribal Temporary Assistance for Needy Families (Tribal TANF)
- Food Distribution Program on Indian Reservations

You may also need a copy of:

- An item to prove your identity, such as an unexpired government issued ID:
  - Driver's License, passport, or state or Tribal issued ID
- A copy of an item to prove your address:
  - Map screenshot from an internet source (such as Google Maps) with an icon of your residence, address or street name, and coordinates

### RENEW EACH YEAR

**You must recertify every year.** If the National Verifier cannot recertify you, USAC will contact you with instructions to recertify. If you do not respond, you will lose your benefit.