



## Residential Application

### Applicant Information

Name \_\_\_\_\_  
Last First Initial

Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_      Date of Birth \_\_\_\_\_ / \_\_\_\_\_

Spouse \_\_\_\_\_  
Last First Initial

Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_      Date of Birth \_\_\_\_\_ / \_\_\_\_\_

Mailing Address \_\_\_\_\_  
Street City Zip

Service Address \_\_\_\_\_  
Street City Zip

Contact # \_\_\_\_\_  
Please provide us your preferred method of contact

\_\_\_\_\_ Please check here if you have a hearing or speech disability or condition that prevents or limits your ability to communication over voice networks.

### Directory Listing Information

- Please choose from the following:
- \_\_\_\_\_ Published: Include listing information in the phone book and through directory assistance / 411.
  - \_\_\_\_\_ Non-Listed: Include listing information available through 411 but do not publish it in the phone book.
  - \_\_\_\_\_ Non-Public: Do not include listing information in the printed phone book or 411. Selection of this option does not prevent listed number from appearing in 911 or caller ID devices. **A monthly fee applies for this option.**

Name(s) for Directory Listing: \_\_\_\_\_

- \_\_\_\_\_ Include my service address with my listing(s); **or**
- \_\_\_\_\_ Include my billing address with my listing(s); **or**
- \_\_\_\_\_ Omit my address from my directory listing(s)

### Inside Wire Maintenance

Polar will connect your service to a demarcation point between our equipment and your in-premise wiring and equipment. You are responsible for any maintenance on your side of this demarcation point. This means that Polar WILL NOT maintain or repair your wiring or equipment unless you subscribe to an **inside wire maintenance plan**.

- Please choose from the following:
- \_\_\_\_\_ I choose not to purchase inside wire maintenance. I understand that if Polar is requested to repair a problem that is found to be in my wiring or equipment, I will be charged a trouble isolation fee, regardless of whether Polar repairs my service, in addition to repair charges. Minimum fee is \$50.
  - \_\_\_\_\_ I choose to subscribe to telephone maintenance service only at the applicable monthly rate.
  - \_\_\_\_\_ I choose to subscribe to maintenance service for all of my Polar services at the applicable monthly rate.

# Third Number Billing & Toll Restrictions

By signing below I waive blocking of certain billable calls and understand and agree that any such charges assessed to my bill, even as the result of fraud, will be my responsibility.

\_\_\_\_\_ Please allow my line to complete calls to information services (i.e., 900 numbers.) I understand that I will still be able to complete calls to other area codes and this block will not prevent me from calling toll-free area codes such as 1-800, etc.

\_\_\_\_\_ Please allow my line to receive collect calls and third party billed charges.

\_\_\_\_\_ Please allow my line to complete calls to international locations (excluding Canada and countries that are dialed through an area code). **By making this request, I recognize that Polar reserves the right, but not the obligation, to monitor the network for suspected fraud and that I, and not Polar, will be wholly responsible for any international charges assessed to my line.**

## Terms & Conditions

1. The applicant is responsible for allowing Polar reasonable access to the premises for installation and maintenance of services. Polar reserves the right to refuse service should conditions exist that pose a threat to the well-being or safety of its employees, such as an unrestrained dog or other hazardous condition.
2. The applicant agrees to the rules, regulations, and rates of Polar as set forth in the exchange tariff and or terms of service. To inquire about the company's tariff or by-laws, please contact Polar headquarters office at 701.284.7221. Terms of Service may be found at <https://www.polarcomm.com/resources/service-terms-agreements/>  
**Please review the back-up power provisions regarding fiber-based services found in the Terms of Service.**
3. Polar strongly recommends that all customers connecting computers or network systems to the Internet or other systems use a firewall as the minimum step in securing their information. Customer agrees to hold harmless Polar from any claims, obligations, liability, costs, damages, or expenses arising out of or relating to a third party wrongfully accessing Customer's electronic contents through Polar's data network. When leasing equipment such as telephones, cable modems, etc. they will remain the property of Polar and must be returned to Polar in good working order when service is terminated, or a charge may be incurred. **Customer Initial Here:** \_\_\_\_\_
4. Before Polar provided equipment (modems, routers, receivers, etc.) is installed, a Polar technician will test the electrical outlet with a Standard Receptacle Tester. This test will verify proper wiring of the electrical outlet at the time of install. If the outlet does not pass with a Standard Receptacle Tester, we will not install Polar or any other equipment using the outlet. **Customer Initial Here:** \_\_\_\_\_

I, the Applicant, agree to the terms stated above and hereby apply for services from Polar, organized under the laws of the State of North Dakota for the purpose of furnishing telecommunications services.

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

If you have any questions or concerns regarding your application, please contact our customer service center at 701.284.7221 or 800.284.7222.

Please mail your application to:  
Polar Communications, Service Center, PO Box 270, Park River, ND 58270-0270