

# CONNECTIONS

Published By Polar Communications And Its Subsidiaries



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PO Box 270  
Park River, ND  
58270

[www.polarcomm.com](http://www.polarcomm.com)

## A Fresh New Look for 2008! *Polar Online Directory*

Polar Communications is excited to announce the unveiling of our new 2007-08 Polar online directory. This new online directory is interactive, user-friendly, and maintains the look and feel of our printed directory. Flip through the white and yellow pages or search residential or business listings by name, keyword, phone number, or yellow page heading. Click on any of the website or e-mail address links to immediately connect to the business or resident you are looking to contact.

Search the new 2007 - 08 online directory at [www.polarcomm.com](http://www.polarcomm.com)



## Important Privacy Notice to Polar Customers

Polar Communications and its subsidiaries protect the confidentiality of its telecommunications customers consistent with applicable law, including the FCC's regulations governing Customer Proprietary Network Information (CPNI).

### What is CPNI?

CPNI is information Polar obtains or creates in the normal course of providing local or long distance telecommunications services to you. This information includes the quantity and types of telecommunications services you currently receive, how you use them and related billing information, such as call destination, location, and amount of use. CPNI does not include your telephone number,

name, and address or any other readily available information.

### What does this mean for you?

The FCC has adopted security measures to protect customer's CPNI. Therefore, Polar will



continued on page 2

Simplify



Life is hectic, why not make it easier and bundle your services with Polar. Not only will you receive just one bill, you'll save money. Choose the bundle that's right for you, it's that simple.



284.7221 / 800.284.7222  
www.thinkpolar.com

## Important Privacy Notice to Polar Customers (continued from cover)

be following strict guidelines to assure CPNI is protected and we are compliant with FCC regulation. When visiting either of our offices, a Photo ID will be required to obtain or discuss information regarding your account. When calling our offices, you will need to identify characteristics of your account for authentication purposes. Copies of bills or bill detail must be mailed to the billing address listed in our database.

### Authorized Account Users Only

Anyone calling in regarding information on an account must be authorized and therefore listed in the account. For example, if a spouse, child, parent, etc. calls in regarding an account, their name MUST be authorized on the account to request information or make any changes.

Polar Communications takes customer privacy issues very seriously. We do not sell or release customer information. If you have any questions regarding CPNI, please contact our office at 701.284.7221. We are open Monday-Friday, 7:30 AM - 6:30 PM and Saturdays, 8:00 AM - 4:30 PM.

## Polar's 2007 Annual Eagle Award Recipient – Chris Buttke

Polar's 2007 Eagle Award recipient was Chris Buttke. Chris worked as the Area Service Representative in the Mayville/Portland area for 7 years before recently being transferred to the Wolverton exchanges. He was nominated and voted on by his peers based on the following qualifications: Goes above and beyond normal job responsibilities, will do whatever it takes to get the job done, provides new and creative ideas, shows outstanding company dedication, demonstrates teamwork and accepts challenges, is involved in the community and/or volunteer work, demonstrates outstanding customer service and/or assistance, and promotes a positive attitude.



Chris Buttke

*Congratulations on this well-deserved award Chris!*

# 2007 Retirees

2007 marked a big year for some long-time Polar employees with the event of their retirement. With these retirements, twelve in all, Polar lost a great deal of knowledge and experience. The employees who retired in 2007 include: Karen Johnson, Tom Erovick, Jeff Torkelson, Jerry DeWitt, Dave Elbert, Dan Daley, Richard Rygg, Mark Sundby, Ed Karas, Mike Spanier, Rodney Ellefson and Gary Greicar.

*We wish everyone a happy and healthy retirement - Congratulations!*



**Karen Johnson**  
5/14/73 - 2/28/07



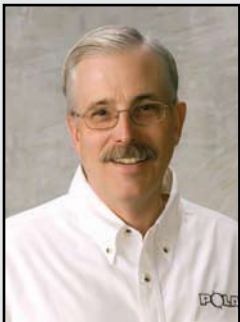
**Tom Erovick**  
5/01/72 - 4/20/07



**Jeff Torkelson**  
4/23/73 - 7/31/07



**Jerry DeWitt**  
4/05/73 - 8/31/07



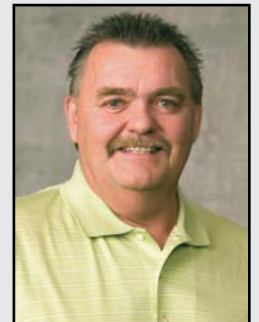
**Dave Elbert**  
6/01/71 - 11/16/07



**Dan Daley**  
6/17/70 - 11/30/07



**Richard Rygg**  
7/05/72 - 11/30/07



**Mark Sundby**  
9/18/72 - 11/30/07



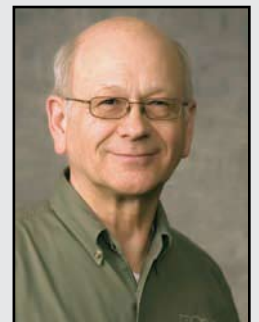
**Ed Karas**  
5/30/72 - 11/30/07



**Mike Spanier**  
5/03/71 - 12/21/07



**Rodney Ellefson**  
11/09/70 - 12/26/07



**Gary Greicar**  
4/01/85 - 12/31/07

# Attention Advertisers!

Sales Executives from Pinnacle Publishing are in our area now to sell advertising for the official 2008-09 directory. Advertise in the Polar directory and be automatically placed online at **no additional charge!** All website and e-mail addresses are linked.

Both the printed and online directories are great tools to increase visibility and connect with your customers. Get the most out of your advertising investment by placing an ad in the Polar yellow pages today!

For more information regarding advertising, contact Pinnacle Publishing at 800.343.8086 or visit [www.pinnaclepub.com](http://www.pinnaclepub.com).

## Yellow Page Advertising Sales Team:



Dave Anderson



Bill Corwin



Bob Hughes

## Polar Communications Cooperative Membership Qualifications & Benefits

### Membership Qualifications

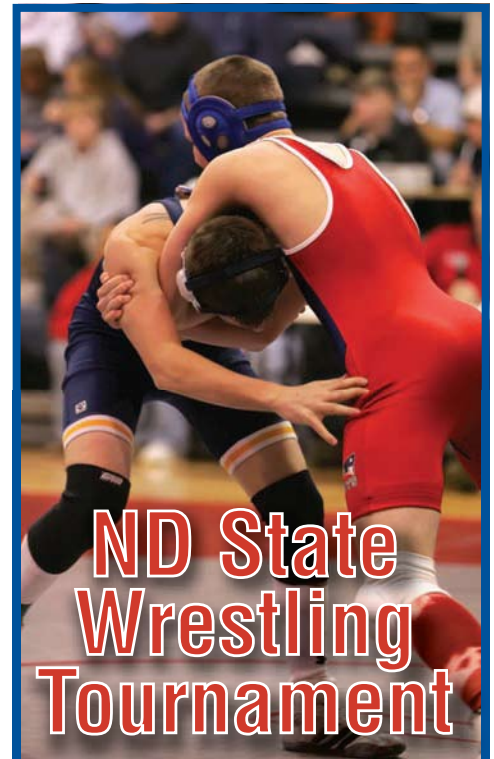
As stated in Article I, Section 1 of the By-laws of Polar Communications, a person must be subscribing to dial tone or landline phone service from the cooperative or providing a continuing periodic telecommunications revenue stream for the cooperative to retain membership. The Board of Directors determines under rules of general application the types and amounts of revenue streams or the types and amounts of patronage that give rise to the privileges and obligations of membership.

### Membership Benefits

Members of Polar Communications Cooperative earn the following benefits:

- 1) Members receive one vote per election or other issues put to a vote at the Annual Membership meeting each year.
- 2) Run for a seat on the Board of Directors when meeting the Board of Directors Qualifications as stated in Article IV, Section 3.
- 3) Eligible to receive Capital Credits based on their patronage to the cooperative. Capital Credits are paid out each year based on the financial position of the cooperative.
- 4) Each member receives a current directory upon joining the cooperative.

The By-laws of Polar Communications Cooperative can be found in the front of the company's directory.



Polar will be rebroadcasting  
the ND State Wrestling  
Tournament on  
**Channel 24**

**Sunday, March 2 -**  
Immediately following UND  
Hockey, approximately 5:00pm  
**Sunday, March 9 - 12:00 Noon**

**POLAR**



## Polar Sponsors Trip to Washington, D.C. for Area Youth

Polar will again sponsor a High School Junior student to the National Telephone Cooperative Association (NTCA) Foundation for Rural Service (FRS) Youth Tour in Washington, DC. The 2008 Tour is scheduled for May 31 - June 4.

Youth tour participants will receive a first-hand glimpse at how the legislative and regulatory decisions made in Washington, D.C., affect how their local service providers operate in their own hometowns. The trip features a comprehensive overview of the telecommunications industry, including careers in telecom as well as the critical role that telecommunications plays in rural America.

In addition to the educational component of this trip, the youth tour also introduces the students to various historical landmarks throughout the nation's capital. Visits to the Vietnam, Korean and World War II memorials, the U.S. Capitol, the Supreme Court, Mount Vernon, the Smithsonian Institution, Arlington National Cemetery, the Lincoln and Jefferson memorials are among the highlights of the trip.

To qualify, the student's parents must be subscribers of Polar and the student must be age 16 or 17 years old at the time of the youth tour. Deadline for entries is March 21, 2008. Applications can be obtained from your High School Guidance Counselor or at [www.thinkpolar.com](http://www.thinkpolar.com).

## Polar Seeks Nominees For Board Positions

Applications for the Polar Communications Board of Directors will be accepted for the election to be held during Polar's Annual Members Meeting on June 5, 2008. Positions to be filled are as follows:

**District 1** • *Position currently held by Beverly Jensen is up for re-election.*

**District 2** • *Position currently held by Eric "Ike" Meberg is up for re-election.*

**District 3** • *Position currently held by Brian Udby is being vacated as a result of term limitations.*

Any qualified member, meeting the requirements of Section 3, Article IV of the company by-laws may request an application and petition from the cooperative

headquarters. Members shall submit a completed application and a petition containing a minimum of thirty (30) signatures of cooperative members from the district in which the applicant resides by March 20, 2008, at 4:00 pm. Completed applications and petitions should be submitted to Polar Communications, Attn: Shari Flanders, PO Box 270, Park River, ND 58270. Applications can be picked up at Polar's Front Desk or can be found on Polar's website at [www.thinkpolar.com](http://www.thinkpolar.com). Please contact Shari Flanders at 701.284.4343 with questions or email [sflanders@polartel.com](mailto:sflanders@polartel.com).

To find the service areas that make up each district, please refer to Article IV, Section 2 of the by-laws of Polar Communications found in your telephone directory.

## Donnie Gordon Joins Polar



Donnie Gordon

**Donnie Gordon** began his employment on December 20, 2007 as a Supply Clerk. His duties include controlling and maintaining inventory of all telephone, cable TV and Internet supplies as well as network cables and customer premise equipment. Donnie and his wife Nancy reside in Grafton with their daughter Hannah.

# CONNECTIONS

Published By  
Polar Communications  
P.O. Box 270 • Park River, ND 58270  
701.284.7221 • 800.284.7222  
www.polarcomm.com

## Board of Directors

Greg Steffes .....Arthur  
Amber Meyer .....St. Thomas  
Beverly Jensen.....Drayton  
Eric "Ike" Meberg.....Park River  
Peter McKenzie.....Michigan  
Jon McMillan .....Fordville  
Ronald Steinke .....Cavalier  
Joe Torgerson .....Fairdale  
Brian Udby .....Lankin  
David L. Dunning.....General Manager / CEO

## Hours of Operation

**Business Office:**  
MON - FRI / 8am - 4:30pm

**Service Center:**  
MON - FRI / 7:30am - 6:30pm • SAT / 8am - 4:30pm  
24-Hour Customer Service / 284-7127

## Save the Date!

This year's Annual Meeting  
will be held on  
Thursday, June 5th

Meal - 5:00-6:00 pm,  
Chris Midgarden Arena

Registration - 5:15-6:15,  
Park River High School

Meeting - 6:30 pm,  
Park River  
High School