



NETWORK SERVICE AGREEMENT

THIS NETWORK SERVICE AGREEMENT (“Agreement”) is entered into between Polar Communications / Wolverton Telephone Company / Polar Cablevision (collectively, “Polar”) and Customer Name (“Customer”) noted below.

Network services provided are for Internet access and video services, where available. Service is provided under the terms of this Agreement and the Terms of Service located at <http://thinkpolar.com/>

1. INITIAL SERVICE INSTALLATION: Service(s) to be installed:

- Type of service(s):  Business Internet or  Residential Internet
 Video Services

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_

2. RATES AND CHARGES: Polar will assess the following initial installation fees for the facilities, equipment and services ordered at service address:

Table with 3 columns: Installation Fees, Fee, Service Representative Notes. Rows include Broadband Installation Charge (\$150.00), Video Installation Charge (\$150.00), Triple Play Bundle Installation (\$150.00), Service jack wiring (up to 3) (\$160.00), and Additional Jacks (beyond 3) per jack (\$80.00).

An additional installation fee of \$100.00 applies to Customers who decline to commit to a 6-month minimum term period. See Section 3, paragraph b on page 2 of this Agreement.

Rates listed are subject to change and exclude taxes, franchise and other governmental fees. Rates and charges for additional service and equipment installation fees and monthly recurring fees may be found at <http://thinkpolar.com/>.

Customer initials: \_\_\_\_\_



3. RELATED CONDITIONS OF SERVICE / OPERATING EXPLANATIONS

a. I have read and agree to the Terms of Service found on <http://polarcomm.com/resources/service-terms-agreements/> including, but not limited to, restrictions on use of service, payment for services, limitations on the use of services, and responsibility for equipment.

Customer initials: \_\_\_\_\_

b. I understand that if I terminate this agreement prior to the completion of my Term Commitment early termination fees as specified in the Terms of Service found on <http://polarcomm.com/resources/service-terms-agreements/> will apply. Minimum term commitment is 6-months from date of installation.

Customer initials: \_\_\_\_\_

c. I understand that I am fully responsible for equipment provided to me by Polar and certify that I have and will maintain property or rental insurance to cover the replacement cost should it be destroyed or stolen while in my possession. Upon termination of service, any equipment provided to me by Polar must be returned to Polar in working condition, net of normal wear, or additional fees as specified in the Terms of Service found on <http://polarcomm.com/resources/service-terms-agreements/> will apply.

Customer initials: \_\_\_\_\_

d. I understand that prior to installing equipment (modems, routers, receivers, etc.), a Polar technician will test the electrical outlet with a Standard Receptacle Tester. If the outlet does not pass, Polar shall not complete any installation using that outlet. I further understand, however, that I remain responsible for any power-related damage to Polar or my own equipment and Polar bears no such responsibility for any such damage.

Customer initials: \_\_\_\_\_

**For Customer**

**For Polar**

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Printed Name

Billing Address if different from Service Address:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date of Signature: \_\_\_\_\_